

# *Feline Fabulous* Client Grooming Agreement

**Current Vaccinations/Veterinarian Information:** By signing this contract, owners verify their pets are current on Rabies, Rhino/Calai/Pan-leukopima (3 in 1). Proof of Vaccination or current Titer testing negative shall be provided to Feline Fabulous as well as current Veterinarian information. Special circumstances will be taken into consideration.

**Aggressive or Dangerous Pets:** Owners MUST inform Feline Fabulous if your pet(s) bite(s), has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet, and protects both the pet and the groomer. Feline Fabulous reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process, and charge an Aggressive Cat Fee in addition to the regular grooming charge.

**Health or Medical Problems & Senior Pets:** Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems, and can expose hidden medical problems or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. In the best interest of your pet this contract/agreement will give Feline Fabulous permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by Feline Fabulous. We will do our best to contact you first, and then take your pet to your authorized Veterinarian or to the nearest Veterinarian that is available. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement.

**Mat Removal:** Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Feline Fabulous does not wish to cause serious or undue stress to your pet, and will not continually de-mat your pet for you. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. There is an extra charge for de-matting.

**Accidents:** There is always the possibility an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or moving around. If you arrive to pick up your pet and it is still being groomed, please do NOT talk to it or allow it to see you. Sit quietly, or step outside for a few moments. Every effort will be made to insure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. If you insist on talking to your pet, or the groomer, we reserve the right to end the grooming session, even if the groom is not completed, and the full grooming price will be charged. **Parasites:** If you suspect your pet has fleas or ticks, prompt and thorough action on YOUR part is needed. Flea infestations can lead to tapeworm and other health problems. If fleas or ticks are found during the grooming process, your pet will be treated with a natural product to kill the parasites and will be charged for. Please note: Feline Fabulous will not use pesticide dips or sprays on your pet. Ticks found will be removed for an additional charge. Please note that parasites are a health hazard to your pet as well as to humans.

**Hold Harmless Agreement:** By signing this contract your (or your Agent) agree to hold Feline Fabulous, its owners, operators, employees, officers and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Feline Fabulous. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases. It is further understood this clause applies to any and all pets groomed.

**Late Pick-Ups:** If you are unable to pick your cat up on your scheduled day, an unscheduled overnight boarding fee of \$25.00 will be assessed.

**No-shows & Cancellations:** No shows and last minute cancellations may be subject to a \$20.00 FEE PER PET. We understand there may be emergency situations and are glad to work with you, but not on a continual basis.

**Payment:** Feline Fabulous accepts cash, personal check, Visa, and MasterCard. You will be charged a fee of \$30.00 for all returned checks regardless of reason.

\*Please be respectful of our time as we are a by-appointment business, and another client could have taken your appointment if we had known. Note: Clients 15 minutes late risk losing their appointment without notice.

I have read and agree to the policies of Feline Fabulous.

Name \_\_\_\_\_ Phone# \_\_\_\_\_

Home: \_\_\_\_\_ Cell: \_\_\_\_\_

Date \_\_\_\_\_ Pet's Name \_\_\_\_\_

Signature of Owner \_\_\_\_\_